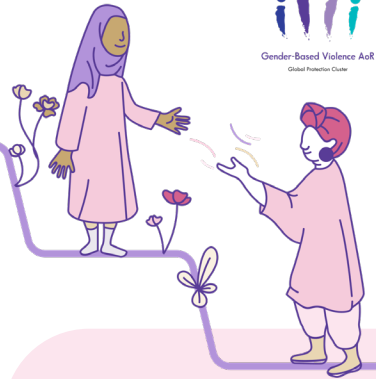


GBViE

Technical Orientation and Coaching Support



Did you know the GBV AoR Helpdesk provides technical orientation and coaching support for GBV responders in emergencies?

The GBV AoR Helpdesk offers confidential GBViE Technical Orientation and Coaching Support to humanitarian actors who are responding to and preventing GBV in crisis-affected contexts. This tailored, short-term remote assistance offers technical guidance on a range of GBV-related topics. **The coaching support is available to individuals and/or teams free of cost—all you need to do is send in a request to the GBV AoR Helpdesk for support!**

When a request for GBViE Technical Orientation and Coaching Support is submitted, the specific topics and areas of support are discussed and co-created through a needs analysis discussion (kick-off call) with a GBV AoR Helpdesk expert. Based on the discussion, the GBV AoR Helpdesk will confirm if the request is within its scope and develop a proposal for the type of remote coaching session(s) and other support that can be provided, with a corresponding timeline for delivery.

STEP 1



Analysis discussion
(kick-off call)

STEP 2



Development of
proposal

STEP 3



Coaching session
delivery

What can I get help with?

The GBViE Technical Orientation and Coaching Support session(s) that can be tailored to support GBViE actors include topics such as those listed below. Please note this list is not exhaustive! If you have a need not listed, please feel free to contact the GBV AoR Helpdesk. We have a roster of GBViE experts skilled in providing a wide range of technical support. The GBV AoR Helpdesk will aim to match requestors to experts with relevant contextual and subject matter expertise.

Some examples of services we can provide support on include:

- GBV Response Basics Overview Sessions
- GBV Risk Mitigation Basics / Overview Sessions

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- Fundamentals of caring for child survivors
- GBV Staff wellness sessions: self, collective and employer-employee care
- Women's and Girls' Safe Spaces
- Women's and Girls' Participation and Empowerment
- Safe and ethical collection and use of survivor data
- GBV referral pathways
- Differences between PFA and Psychosocial Support
- Basics of PSS
- Identification of key barriers to seeking GBV services
- Inclusive GBViE programming
- Supportive GBV Case Management Supervision
- GBV assessment fundamentals and tools
- GBV Emergency Response and Preparedness
- Fundamentals of Technology-Facilitated GBV
- Fundamental linkages between GBV and climate change
- IPV safety planning
- Program adaptation and phase out
- Ethical GBV partnerships in emergencies
- Sustainability of GBViE programming planning and approaches
- Related organizational policy and procedural technical reviews and discussion sessions e.g., gender equality and GBV risk management and mitigation plans

What is the extent of the support I can expect? How will the support be provided?

Each requesting individual staff of an organization (or the organization itself if the support is provided to teams with the organization), can receive up to 12 hours of remote technical orientation and coaching support with an expert per year. The format of this allocation will be designed according to the specific technical needs.

Methods of support can include structured discussions/dialogues; webinars; workshops; pre-reading; follow-up exercises; technical review of documentation; and discussion of reviewed content. Group sessions are capped at a maximum of twelve participants per session. **All support is provided remotely.**



Who can submit a request for GBViE Technical Orientation and Coaching Support?

The GBViE Technical Orientation and Coaching Support is available to all humanitarian actors working on GBV in emergencies, from emerging GBV experts to those who have been working in the field for a long time. Requests from women-led and/or women-centred GBV organizations working in humanitarian contexts will be prioritized.

The GBViE Technical Orientation and Coaching support is not intended as a replacement for organisational or inter-agency support, or for support available through the following:

- Global and National GBV AoRs
- GBV Community of Practice
- Regional Emergency GBV Advisors (REGAs)

In some instances, the Helpdesk can facilitate access to national and regional GBViE support mechanisms. The Helpdesk recognises that GBViE actors benefit from a range of technical support.

Once I submit a request for GBViE Technical Orientation and Coaching Support, what are the next steps?

Once a request has been received, the GBV AoR Helpdesk will coordinate and manage all relevant logistics. The usual process includes the following steps:



- 1 A needs analysis (kick-off) discussion is scheduled with the requestor and an assigned GBV AoR Helpdesk expert to understand the scope of the request.
- 2 If confirmed, the GBV AoR Helpdesk expert produces a technical orientation and/or coaching support plan which is shared with the requesting individual or organization.
- 3 The technical orientation and/or coaching support plan is implemented according to the agreed timeline.
- 4 After the completion of the plan, a close-out meeting is held between the GBV AoR Helpdesk and the requestor.
- 5 The requestor is asked to complete an evaluation form about the GBV AoR Helpdesk support to inform and improve capacity for future requestors' needs.

My internet connection is unstable / I have limited access to the internet. Or I'm not sure my request fits in with the topics listed. Can I still access this support?

If this is your situation, please inform us when submitting your request or when the GBV AoR Helpdesk sets up the needs analysis (kick-off) call so we can strategize about how to facilitate support to you and your organization. If we cannot meet your request, we will make every effort to direct you to other sources of technical support that will match your needs.


I'm ready to submit a request for **GBViE Technical Orientation and Coaching Support!**



How can I contact you?

If you are interested in GBViE Technical Orientation and Coaching Support you can submit a brief description of your support needs to the GBV AoR Helpdesk by emailing:

 enquiries@gbviehelpdesk.org.uk

 The GBV AoR Helpdesk is available **09:30 -17:30 GMT, Monday to Friday.**

*We will respond to you within 24 hours.
Our services are **free** and **confidential**.*

The GBV AoR Help Desk

The GBV AoR Helpdesk is a unique research and technical advice service which aims to inspire and support humanitarian actors to help prevent, mitigate and respond to violence against women and girls in emergencies. Managed by Social Development Direct, the GBV AoR Helpdesk is staffed by a global roster of senior Gender and GBV Experts who are on standby to help guide frontline humanitarian actors on GBV prevention, risk mitigation and response measures in line with international standards, guidelines and best practice. Views or opinions expressed in GBV AoR Helpdesk Products do not necessarily reflect those of all members of the GBV AoR, nor of all the experts of SDDirect's Helpdesk roster.